



**GATEWAY DERIVATIVES PRIVATE LIMITED**

MEMBER : MULTI COMMODITY EXCHANGE OF INDIA LTD.

31, Shakespeare Sarani, "Jasmine Tower" Suite No. 209-210, 2nd Floor, Kolkata-17

CIN: U74999WB2006PTC108857

☎ : 2289-4461/4462/5047

FAX : 033 2289-5047

**ESCALATION MATRIX OF GATEWAY DERIVATIVES PVT. LIMITED**

Details of	Contact Person	Address	Contact No	Email Id	Working Hours
Customer Care	Mrs. Sima Goutam	31, Shakespeare Sarani, Room No 209-210, Jasmine Tower, Kolkata 700 017	9073963384	<a href="mailto:Simag4030@gmail.com">Simag4030@gmail.com</a>	9.30 am to 6.30 pm
Head of Customer Care	Mr. Ranjit Nath	31, Shakespeare Sarani, Room No 209-210, Jasmine Tower, Kolkata 700 017	9073963382	<a href="mailto:gatewaytrust@gmail.com">gatewaytrust@gmail.com</a>	9.30 am to 6.30 pm
Compliance Officer	Mr. Ravi Ranjan	31, Shakespeare Sarani, Room No 209-210, Jasmine Tower, Kolkata 700 017	9007088081	<a href="mailto:ravraviban@gmail.com">ravraviban@gmail.com</a>	9.30 am to 6.30 pm
CEO	Mrs. Pinky Agarwal	31, Shakespeare Sarani, Room No 209-210, Jasmine Tower, Kolkata 700 017	9831096936	<a href="mailto:Agarwalpinky1993@gmail.com">Agarwalpinky1993@gmail.com</a>	9.30 am to 6.30 pm

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:

1. SEBI at <https://scores.sebi.gov.in/>
2. Exchange at <https://www.mcxindia.com/Investor-Services>

Please quote your Service Ticket/Complaint Ref No while raising your complaint at SEBI SCORES/Exchange Portal.

For, GATEWAY DERIVATIVES PVT. LIMITED

*Ravi Ranjan*

Ravi Ranjan  
Compliance Officer

For, GATEWAY DERIVATIVES PVT LTD.

