## **Gateway Financial Services Ltd.**



Data for Month Ending-September- 2024

S.No.	Received From	Carried forward from Previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Decelution
						Pending for les than 3 months	Pending for more than 3 months	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Stock Exchanges	0	0	0	0	0	0	0
5	Other Sources (If any)	0	0	0	0	0	0	0
6	Grand Total	0	0	0	0	0	0	0

## **Trend of Monthly Disposal of Complaints**

S.No.	M onth	Carried forward from previous month	Received	Resolved	Pending
1	Oct-23	0	0	0	0
2	Nov-23	0	0	0	0
3	Dec-23	0	0	0	0
4	Jan-24	0	0	0	0
5	Feb-24	0	0	0	0
6	Mar-24	0	0	0	0
7	Apr-24	0	0	0	0
8	May-24	0	0	0	0
9	Jun-24	0	0	0	0
10	Jul-24	0	0	0	0
11	Aug-24	0	0	0	0
12	Sep-24	0	0	0	0
	Grant Total	0	0	0	0

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any \*\*Should include total complaints pending as on the last day of the month, if any.

## Trend of annual disposal of complaints

S. No.	Year	Carried forward from previous year	Received during the year	Resolved Pending during the at the end	
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	2023-24	0	0	0	0
	Grand Total	0	0	0	0

A^verage resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.